



- 1.10 Some courses offered by Hayley Carr offer participants access to a VIP package.
- 1.11 Where the VIP package contains a private 1:1 session with Hayley Carr terms, this session must be completed by the end of the course [delivery](#) by Hayley Carr. Further terms and conditions apply to individual (1:1) private sessions and can be viewed [here](#).

## 2. Fees & Method of Payment

- 2.1 By purchasing this course, you agree to pay the advertised price in United [Stated](#) Dollars (USD). Please check the equivalent in your local currency.
- 2.2 All prices include GST for Australian residents.
- 2.3 We reserve the right to change these prices from time to time. Please check the website for updated pricing information.

### Payment Plans

- 2.4 Payment plans are available, and a 15% premium is applied to the full course fee in the [instalment](#) calculation.
- 2.5 Payment [instalments](#) are from 1 to 12 months (depending on the course length) and must be completed before the course concludes unless otherwise specified.
- 2.6 All Payments either in full or as within the payment plan will be requested as online payment via eWAY, Stripe or PayPal.

### Withdrawal from the course

- 2.7 If you decide to withdraw from the course while on a Payment Plan you are still liable for full payment and direct debits will continue from your nominated credit card until full payment is complete.

## 3. Refund Policy

- 3.1 Refunds are not available for change of mind after the commencement of the course.
- 3.2 You may request a refund, less \$50 administration fee, before the commencement of the course and before you have received any content by providing a request in writing to Hayley Carr at [hola@hayleycarr.tv](mailto:hola@hayleycarr.tv).
- 3.3 Any request for a refund must be in writing and evidence must be provided to show that the course requirements have been completed and the subsequent results.
- 3.4 In the event of illness or other extenuating changes in personal circumstances, and the course cannot be completed within the course time- frame, Participants may request transfer to the next live round of the course.
- 3.5 Where your payment method is via a payment plan, costs will be calculated and deducted from the total fees owing to Hayley Carr.
- 3.6 You will remain liable for the balance for payment owed to Hayley Carr.
- 3.7 Failure to pay at any time is a breach of this Agreement, and we are entitled to seek legal relief and remedy for this breach and to recover the debt owed by you.
- 3.8 Outstanding accounts will be referred to a third party for debt collection.

## 4. Your Responsibilities

- 4.1 As a participant in the course, you understand that you are expected to:

